

Privacy Policy for Slavic Snacks

Effective Date: 05/18/2025

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Slavic Snacks ("we", "our", or "us") operates the website <https://shop.slavicsnacks.store>. This Privacy Policy explains how we collect, use, and protect your personal data in compliance with the **General Data Protection Regulation (GDPR)**.

1. What Data We Collect

When you visit or use our website, we may collect:

- **Personal Information:** name, address, email, phone number
- **Order Information:** products purchased, billing/shipping address
- **Payment Information:** handled securely via Stripe or other payment processors (we do not store card data)
- **Technical Data:** IP address, browser type, device info, cookies

2. How We Use Your Data

We use your data to:

- Process and ship orders
- Provide customer support
- Send order updates
- Improve our website and services
- Comply with legal obligations

3. Legal Basis for Processing

We process your data based on:

- Contractual necessity (to fulfill your order)
- Legal obligations
- Legitimate interest (e.g., to improve the website)

- Your consent (e.g., for marketing or cookies)

4. Sharing Your Data

We may share data with:

- Payment processors (e.g., Stripe)
- Shipping carriers (DPD & Packeta)
- Analytics providers (e.g., Google Analytics)

We do **not sell** your data.

5. Data Retention

We retain your data only as long as necessary:

- Orders: 7 years (required by tax law)
- Email/contact: until your request is resolved
- Cookies: see Cookie Policy

6. Your Rights (under GDPR)

You have the right to:

- Access, correct, or delete your data
- Object to or restrict processing
- Withdraw consent at any time
- File a complaint with your local Data Protection Authority

To exercise these rights, contact us at **[your email]**.

7. Contact

For questions about this policy, email us at:
support@slavicsnacks.store

