

Terms & Conditions (Terms of Service) for Slavic Snacks

Effective Date: 05/18/2025

Website: <https://shop.slavicsnacks.store>

These Terms & Conditions ("Terms") govern your use of our website and the purchase of products from Slavic Snacks ("we", "us", or "our"). By placing an order, you agree to these Terms.

1. Use of Website

- You must be at least 18 years old or have permission from a parent/guardian.
- You agree not to misuse the website or attempt to disrupt its operation.

2. Products

- Product images and descriptions are for reference only. Actual packaging or flavor may differ slightly.
- We are not liable for minor inaccuracies in product information (e.g., translated labels).

3. Prices and Payments

- All prices are in **EUR (€)**.
- Payment must be completed before your order is processed.

4. Order Processing

- You will receive a confirmation email after placing your order.
- Orders are processed within [2-7 business days] unless otherwise stated.

5. Shipping

- We currently ship only within the **European Union (EU)**.

- Shipping fees and estimated delivery times are provided at checkout.
- You are responsible for providing a correct and complete shipping address. We are not responsible for delays or losses caused by incorrect information.

(See our full [Shipping Policy](#) for details.)

6. Returns & Refunds

- Some food products (especially **perishable items**) are **non-returnable**.
- For eligible items, you have **14 days** to cancel and return your order after receiving it, in accordance with EU consumer law.
- Products must be unopened, unused, and in original condition.

(See our full [Return & Refund Policy](#) for more.)

7. Allergies and Health Disclaimer

- Customers are responsible for checking ingredient labels and allergen warnings.
- We do not take responsibility for allergic reactions or improper use of products.

8. Limitation of Liability

- We are not liable for any indirect, incidental, or consequential damages arising from the use of our website or products.
- Our total liability shall not exceed the amount you paid for the order in question.

9. Governing Law

- These Terms are governed by the laws of the **Netherlands** and applicable **EU consumer laws**.
- Disputes may be submitted to the European Online Dispute Resolution platform: <https://ec.europa.eu/consumers/odr/>

10. Contact

For questions about these Terms, contact us at:
support@slavicsnacks.store